

Improving Court Appearance by Optimizing Reminders

A new Texas study

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What We'll Cover

Why this study matters

What we're testing

How this study impacts you

What's next

Why This Study Matters

Court appearance is still a big issue despite new and improved reminder systems

What We Already Know: Reminders Work

Dozens of studies

Appearance rates increased from **64% to over 90%**

Behavioral nudges **reduced FTA by 20-40%**

Replicated across jurisdictions

Despite Reminders, FTA is a Persistent Problem

- CJI asked people why they missed court
- We only surveyed people in jurisdictions with court reminders

FTA Reasons by Frequency

MOST FREQUENT REASONS

Forgot the court date

Unaware of the court appearance

Lack of transportation

Did not understand the pretrial process

Why Aren't Reminders Solving the Problem?



Bounce-backs & undeliverable messages



Disconnected numbers or changed contact information



Confusing or incomplete messages



Message fatigue & opt-outs

What This New Study Will Contribute

- ✓ Format
- ✓ Frequency
- ✓ Clarity
- ✓ Contact Info

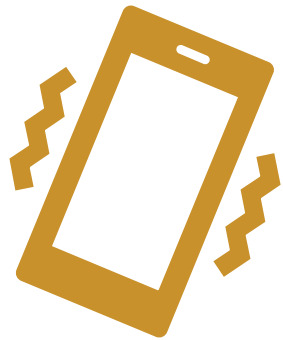


What We're Testing

An RCT designed for maximum impact

What We're Testing

Four Core Components



Format

Text vs. email vs. both



Frequency

Baseline vs. once per week vs. twice per week



Clarity

Standard court date information vs. added directions to courtroom



Contact Info

No option to update vs. opportunity to update

Our Design - RCT

1. Reliable method to show causal evidence: **randomized control trial (RCT)**
2. **Balance RCT standards with reality & ethics** – this impacts real people, we are not in a lab
3. Stepped-wedge design maintains randomization AND **allows courts to offer treatment for everyone**

How this impacts you

Join our study!

Why Participate?

Opportunities

1. Evidence-based court reminders
2. Free implementation support & simple court reminder platform
3. Research results without the resource strain

Benefits

1. Reduce missed hearings and keep cases moving
2. Provide your judges with Texas-specific data
3. Receive actionable insights to continue improving court appearance

Free Court Reminders & Implementation Support



- The **State of Texas will pay** for any county/court to implement court reminders
- **eCourtDate does the work:**
 - ✓ Onboarding
 - ✓ Implementation support
 - ✓ Ongoing technical support

Our Products



We are based in Miami, FL with **US-based support and engineering.**

No download or special software is required.

We are live in 19 states and with 10 statewide integrations.

All plans include chat, email, and phone help support from 8am - 8pm EST.

GOVLINK AI

Mass Government Alerts

govlink.ai

**GOVPAY
PLAN**

Payment Processing

govpayplan.com

PLATFORM

Use Cases & Outcomes



Court Reminders

Decrease *failure-to-appear rates* through *AI-personalized multilingual reminders*.

27%
Average FTA
Rate Decrease



Victim Notifications

Keep *victims informed* about their rights, case status, custody changes, and court updates.



Payment Notifications

Increase *payment collections* with *personalized, automated reminders and flexible payment options*.

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Use Cases & Outcomes

Complete Case Management

Guide cases with scheduling, *docket control, case data, and AI-driven workflow insights.*



Calendars & Scheduling

Allow clients and attorneys to *self-schedule events.*
Promote public events to the community.



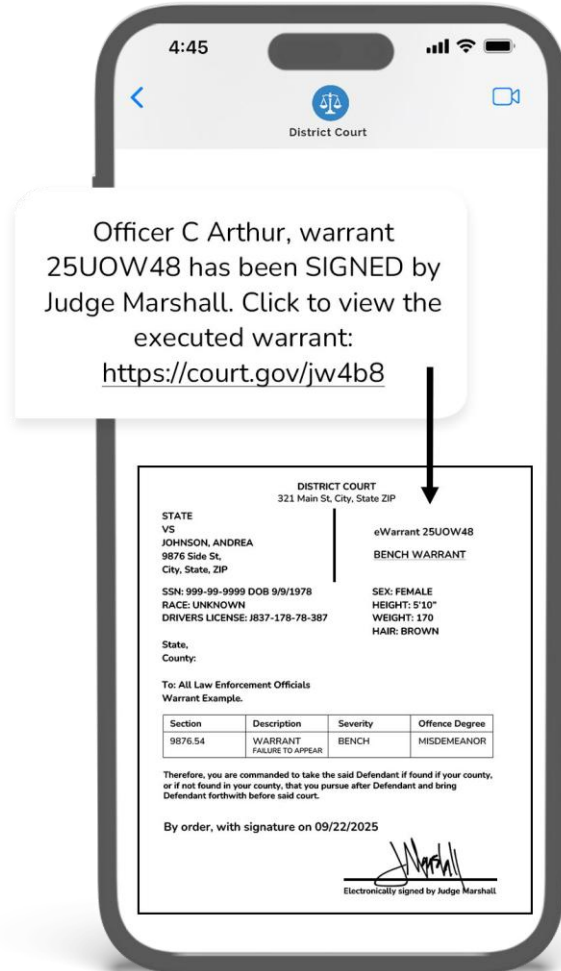
Pretrial & Probation Supervision

Reduce recidivism through geotracking, client monitoring, risk assessment, and randomized testing.



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Use Cases & Outcomes



Electronic Warrants and Citations

Manage full lifecycle configurable warrant workflows including eSignatures. Issue and manage eCitations digitally.



Forms and Files Library

Create accessible forms libraries with AI-guided search and completion, online payments, and identity verification.



Virtual Magistration

Conduct CJIS-compliant remote magistration via secure video. Finalize warrants, bail conditions, legal findings, and more.

PLATFORM

Use Cases & Outcomes

Jury Management

Manage jurors efficiently through automated selection, scheduling, notifications, forms management, and dedicated juror portals.



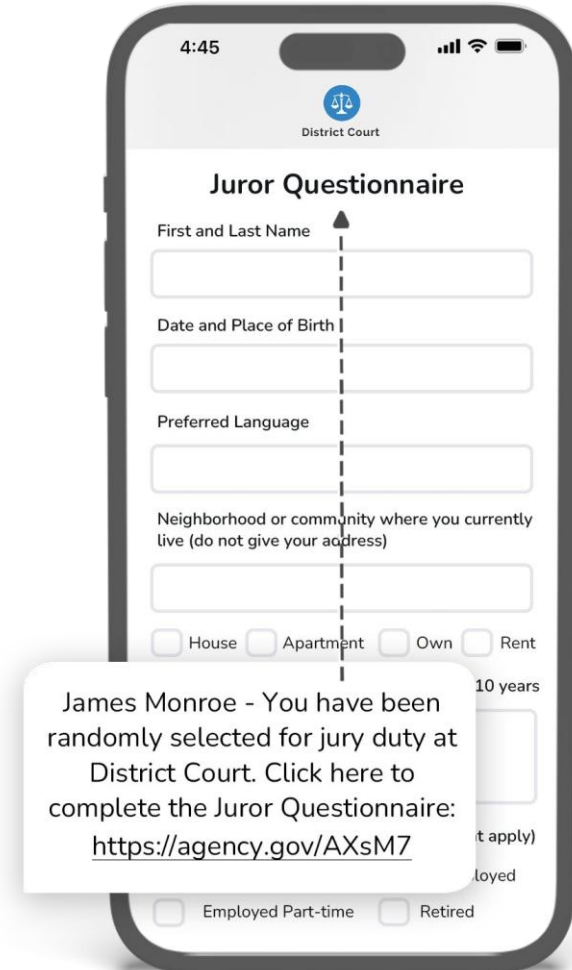
Visitor Sign Ins

Allow quick, contactless visitor check-ins through QR codes, SMS, and multilingual chatbot support.

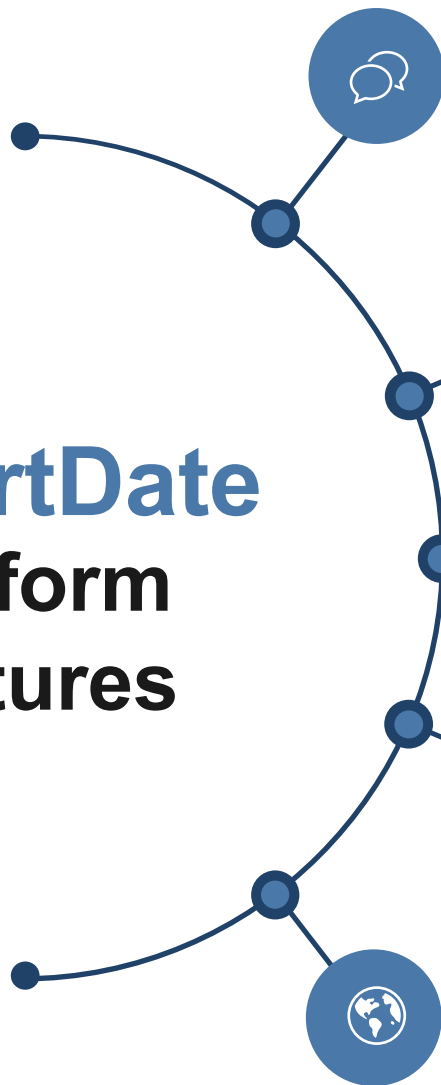


Data Dashboards

Make data-driven decisions through customizable dashboards with AI-generated insights and forecasts.



eCourtDate Platform Features



Two-way Texts, Emails, and Calls

Send and receive personalized, multilingual messages and notifications.

Web Portals

Improve **access to justice** with portals that let users self-enroll, update contacts, and access case and event details.

Delivery Status Tracking

Track message delivery, read status, and geolocation information.

WhatsApp Messaging

Send and receive WhatsApp messages. Automate replies and feedback collection.

Multilingual Support

Automate translations in over 100 supported languages.



eCourtDate

Platform Features



AI Chatbots

Launch an AI chatbot to answer questions and provide self-help information.



Reverse Lookups

Identify the owner of specific numbers and emails including name, location, and social media history.



Privacy Mode

Personally Identifiable Information (PII) fields can be redacted or masked for sensitive sectors.



User Audit Logs

User activity is stored in encrypted audit logs that are exportable in multiple formats.



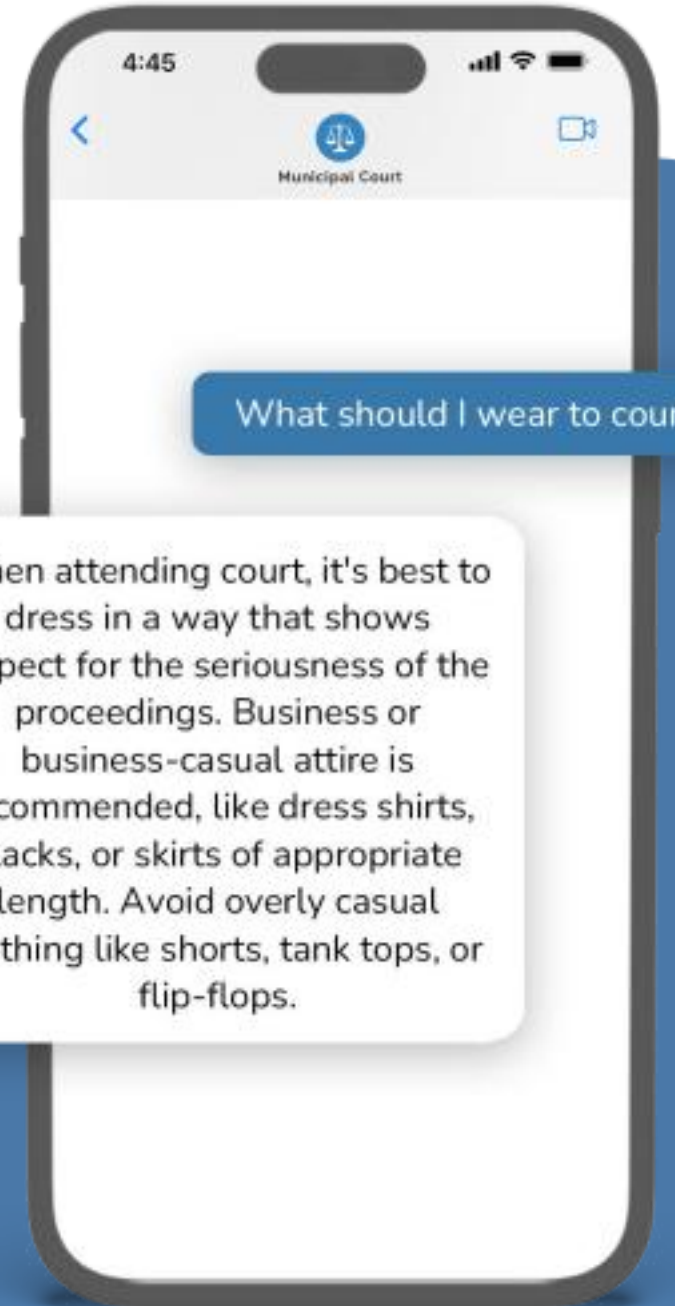
Custom Templates

Execute new message campaigns quickly with reusable templates tailored to your needs.



Dedicated QR Codes

Easily distribute information with dedicated QR codes that allow the public to register for notifications, complete intake forms, and more.



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Data-driven, Evidence-based Decision Making



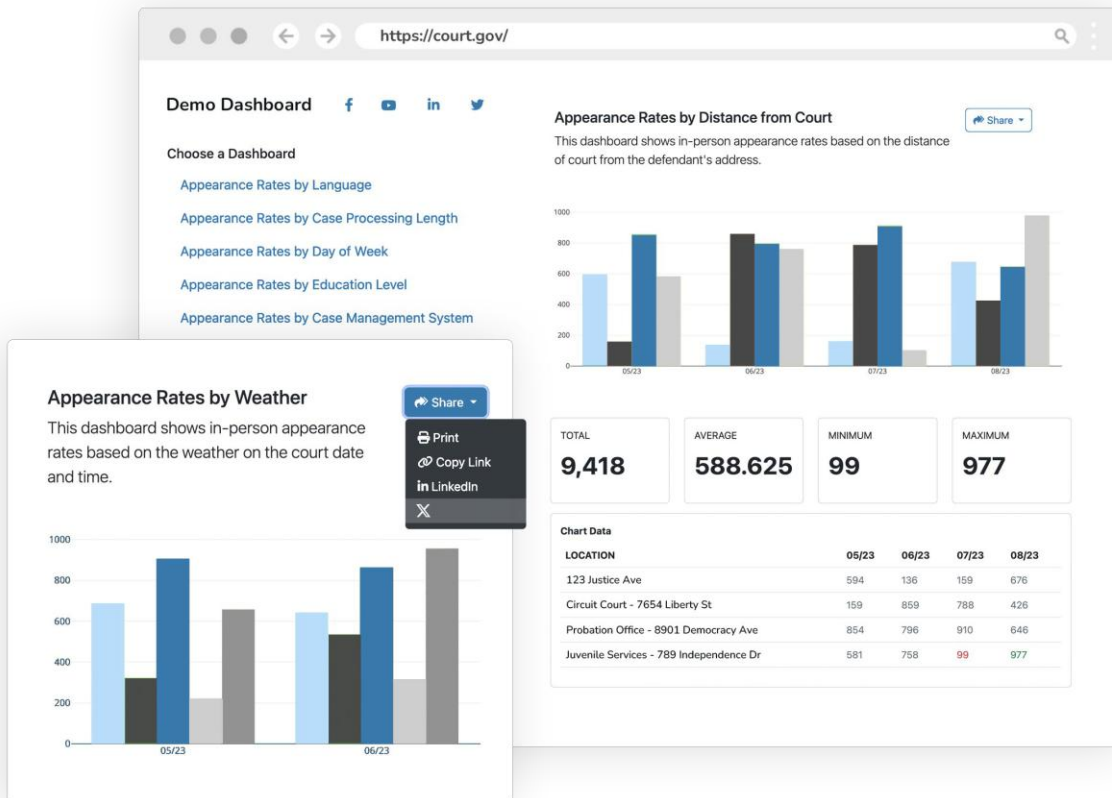
Track Court Appearance Rates



Analyze Best Practices

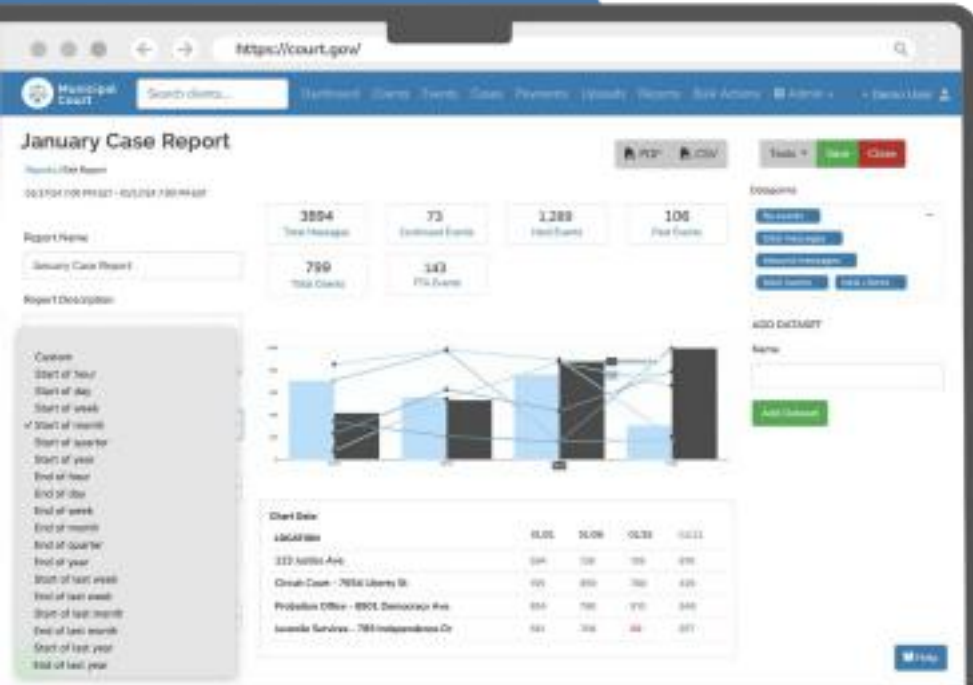


Track Cases, Messages, and Events



eCourtDate

Success Story



New Mexico Pretrial Justice Program

- Statewide appearance rates jumped to 74 %
- 90 % of released defendants incurred no new violent charges
- Earned an Honorable Mention at the IJIS Court Integration Excellence Awards.
- Results show that simple, behavior-informed reminders can help people meet their court obligations and build trust.

Security & Compliance



Government-grade Encryption

eCourtDate is hosted in AWS GovCloud and keeps data secure with HTTPS and AES-256 encryption.

Role-based Access Control

Each agency operates in its own tenant with granular role-based access controls.

Continuous Monitoring, Audit & Resilience

Hourly backups, continuous security scanning, and read-only audit logs provide high uptime and accountability.

Integration & Automation Options

We offer multiple options for fully-automated messaging campaigns.

01

Self-Enrollment

Use accessible, mobile-friendly portals that enable clients to self-enroll with their phone and email.

02

Automated Bulk Uploads

Extract reports from any system and bulk upload them directly into eCourtDate.

03

Case Management Integrations

Use our pre-existing integrations with leading case management systems for Cours (including API and webhooks).

Onboarding

Recommended Implementation Timeline

Week	Tasks	Resources
Week 1	<ul style="list-style-type: none">• Create an agency and finish initial setup• Set up user accounts• Complete carrier registration• Conduct online training (self-paced 2 hours)	<ul style="list-style-type: none">• Admin Guide• Training Portal• Configuration Checklist
Week 2	<ul style="list-style-type: none">• Configure templates• Set up integrations• Import initial data	<ul style="list-style-type: none">• Template Library• Integration Guides• Data Import Tool
Week 3-4	<ul style="list-style-type: none">• Test with sample data• Conduct user acceptance testing• Make adjustments based on feedback	<ul style="list-style-type: none">• Testing Guide• Simulation Tool• Knowledge Base
Week 5	<ul style="list-style-type: none">• Go live with initial features• Monitor system performance• Collect user feedback	<ul style="list-style-type: none">• Go-Live Checklist• Monitoring Dashboard• Feedback Forms

MEET YOUR

Support Team



Ibrahim Aissam
Founder / CEO



Robert Reardon
Managing Director



Kristin Salisbury
Marketing Director



Barbara Murphy
Sales Lead

eCourtDate

See It In Action

Sign up for an interactive demonstration



*Scan the QR code
to self-schedule*

eCourtDate

Contact Us

Please reach out with any questions!



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ecourtdate.com



**Together, we can increase
access to justice.**



What's Next

Reach out!

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